

Please visit us at http://www.ups.com/packaging?loc=en_GB for additional information, or contact us at 08457 877 877.

To help avoid this problem in the future, we would be pleased to offer additional suggestions for improved packaging.

- Recommendation : Use a new, single-wall, corrugated shipping container that has an appropriate strength for the weight and characteristics of the product.

● The used, double-wall, corrugated shipping container was not sufficient to protect the contents. Based on the fragility of your packaged product, a rigid corrugated shipping container needs to be used to provide support for your product. The shipping container needs to be of sufficient strength to support the fragile nature of the product. Consideration needs to be given not just to the weight of the contents, but to the overall size of the shipping container used.



The following was noted during the inspection.

Where damage is noted, UPS inspects the package and evaluates the packaging in accordance with the UPS Packaging Guidelines. These guidelines incorporate the International Safe Transit Association (ISTA) 3A Test procedure for small shipments. According to our inspection, your packaging did not comply with these guidelines and therefore UPS cannot be held liable for any damage to the contents.

The complete contents have been delivered.

Unfortunately the contents contained in the package described above appear to have been subject to some damage. We regret any inconvenience this may cause either you or your consignee.

SHIPMENT TO:	
MR CAREY	23 CLAYHILL COPSE
SWINDON	SN55AL
Shipper Number.....	60025Y
Number of Parcels.....	1
Tracking Identification Number.....	1Z60025Y6896989720
Merchandise.....	1 OF 1 SCRATCH/CHIP - RANGE ROVER WHEEL RIM
Pickup Date.....	28/08/13
Weight.....	10 KGS

SHIPMENT FROM:
 ALLPORT CARGO SERVICES LIMIT
 2235 REGENTS COURT
 BIRMINGHAM B37-7YE

ATTN : DAVE BARTOS
PHONE : 01217885970

