

INCONTROL TOUCH PRO MAP INSTALLATION (G2180683)

DESCRIPTION AND OPERATION



NOTE:

This document contains the instructions on how to activate, download and install maps for InControl® Touch Pro Map navigation systems.

HERE Retailer Ordering Centre



NOTES:

- Administrator rights are required on your PC to download and install the InControl® Map Updater software
- Please make sure there is the minimum amount of space as indicated on the 'Map Downloader Tool' available on your PC when downloading latest maps
- The HERE Retailer Ordering Centre is a web application that retailers can use to activate and download maps with the InControl® Touch Pro Map navigation systems.
- Maps are valuable assets so, as a copyright measure, the maps on the Universal Serial Bus (USB) stick can only be installed onto specifically identified vehicles. When you download maps to the USB stick, a license key for the vehicle (or vehicles) - identified by a Vehicle Identification Number (VIN) - is also downloaded to the USB stick.
- For additional support, contact Jaguar Land Rover Technical Assistance.
- For retailer login queries, please email dealer-reg@here.com
- **Europe:** <http://www.navigation.com/doc-emea/>
- **Latin America:** <http://www.navigation.com/doc-amer/>
- **Asia Pacific:** <http://www.navigation.com/doc-apac/>
- **USA:** <http://www.navigation.com/doc-us/>

For further details of the Navigation system, refer to the relevant section of the Owner's Handbook.

Logging In

- Retailer Ordering Centre is a secure environment protected by a dedicated username and password emailed to you or held by the local Jaguar Land Rover National Sales Company. These credentials should only be issued to, and used by, the appropriate personnel.

- **Important:** Contact your local National Sales Company in the case that you have not received the username and password for your retailers. Do not complete the self-registration form available from the login page.
- Retailer Ordering Centre will only work on Internet Explorer 10 or later.
- Enter your username in the textbox ' **Username**' and your password in the textbox ' **Password**' and click Login.
- **Important:**
 - If the password is forgotten or has been changed, click ' **Forgot password?**' to receive an automated email reminder. Contact your local National Sales Company if you do not receive an email reminder.
 - Be sure to update your passwords when personnel who use Retailer Ordering Centre, stop working for your retailer.
 - Contact your local National Sales Company to change or add your retailer email address. Note that this should be a company email address and not a private individual address.

Vehicle Identification Number Activation



NOTE:

When you sign into Retailer Ordering Centre successfully, the HOME screen appears.

- 1 Click the ' **InControl© Touch Pro**' tab.
- 2 Click ' **Continue**' in the InControl© Pro Activation Centre tab.
- 3 Enter the VIN of the vehicle requiring map activation in the textbox ' VIN:' and from the dropdown list **Destination Market:**, select the market to which you intend to sell the vehicle.
 - **Destination Market:** is already pre-selected based on your retailer country.
- 4 Click ' **Add**' to have the VIN checked for validity and added to the activation list for map update activation and download.
- 5 **Optional:** Repeat the previous two steps for each vehicle you want to activate for a map update. You can add up to 50 vehicles for each batch.
 - If you entered an incorrect VIN, click ' **Remove**' next to the item you want to remove.
- 6 When you have added all the vehicles, click ' **Continue**'.
 - In order to clear the form and to return to the previous page, click ' **Cancel**'.
- 7 When you have entered the VIN successfully, the maps are ready for download.

Map Download



NOTES:

- This section describes how to download the map data to a USB stick.
- Your retailer is responsible for the data download cost.

- 1 Insert a FAT32 formatted USB stick with a minimum size as indicated on the 'Map Downloader Tool' into a working USB port of your computer.

- For optimal performance, the USB stick should be free of other media. If you encounter an issue with the USB stick, retry with another.

2 To open the InControl® Pro Download Tool, click '**Download Maps**'.

3 The InControl® Pro Download Tool is now checking your USB stick.

4 Click '**Select**' to confirm you want to use the USB stick displayed in the InControl® Pro Download Tool window and to start the download.

- You can pause or cancel the download by clicking the respective buttons.
- Do not remove the USB stick while the download is in progress.

5 Click '**Map Installation Instructions**' to display instructions about how to install the map data in the vehicle.

6 Click '**Exit**', before you remove the USB stick.

Map Download or Redownload from the HISTORY Tab

1 After successful login, click the '**InControl® Touch Pro**' tab.

2 Click '**Continue**'.

3 To view a list of previously activated VINs for the retailer account currently signed in, click the '**History**' tab.

4 To search for map activations for all retailer accounts, enter a VINs and click '**Search**'.

5 Click '**Resubmit For Download**' next to each batch of VINs you want a map download for.

Install the InControl® Pro Download Tool

1 Click '**Install Download Tool**' in Retailer Ordering Centre.

- You need administrator rights to install the tool. Contact your IT department in the case that you do not have the necessary rights.

2 After the download is complete, double click the executable to start the InControl® Pro Download Tool installation wizard.

- You do not need to restart your browser.

Updating the Vehicle Maps

NOTE:

When you have a USB stick with the maps downloaded onto it, you can update the maps on a vehicle.

- The VIN of the vehicle where you are installing the maps must match one of the license keys on the USB stick. If there is no corresponding license key, you cannot install the maps on that vehicle.
- If you have trouble getting the map updates to work, try using a different USB stick.

The engine must be running or in Electric Vehicle (EV) ready mode during the entire map update process to make sure that the vehicle's power-saving measures do not interrupt the update.

- 1 Start the engine of the vehicle.
- 2 Start the vehicle's navigation system.
- 3 Insert the USB stick into the USB slot in the vehicle. The application performs various checks on the data on the USB stick and informs you what actions to take if there are problems.
 - The vehicle must be stationary when you start the map update process. You may start driving after the update process starts but, to begin with, the vehicle must be stationary.
- 4 Follow the instructions given by the navigation system. The application shows a progress dialogue while the update is ongoing. It might take around 15 minutes for the update to finish depending on the size of the map data. Click ' **Cancel** ' if you want to abort the update.
 - You may start driving the vehicle when the map update starts. However, you cannot use the navigation system while the update is in progress. Make sure the ignition is on and the USB stick remains inserted until the update is complete. In case of any errors, the application informs you about how to proceed.
- 5 When the update is complete, remove the USB stick and then click ' **Continue** '. The application then shuts down and restarts.
- 6 Click ' **Continue** ' to return to the home screen. Check that the map appears on screen and input a sample post code to check the system is functioning correctly.